

## Master Restorer JOLANTA STENSON

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## SHIPPING YOUR PIECES

- Please let us know when you plan to ship your items, so we will know when to expect them.
- Wrap the item in tissue paper and then several layers of bubble wrap.
- If you send several broken pieces, please wrap each piece individually.
- Large pieces should be individually wrapped and small fragments placed in a zip-lock bag.
- Avoid the use of excessive tape which may hinder unwrapping and cause additional damage.
- Pieces should then be placed in a sturdy box filled and surrounded by at least 3 inches of packing peanuts or other similar material.
- Double box.
- Place smaller box in a larger one surrounded by at least 2 inches of packing material.
- Be sure to include your full name, address, daytime phone number and email address inside the box.
- Please include a **PREPAID RETURN LABEL** inside the box.
- Insure your package for no less than the value of the items.
- Affix a “fragile” sticker on the box next to the shipping label.
- Recommended shipping method UPS Ground.
- The restorer may not be held responsible for misplaced or lost packages by **ANY CARRIER.**